**Module Introduction**
Development Discussions

**E-Learning:**
Development Discussions

**or Video:**

1. Micro goals
2. Questions to help you think about your development

**Module Introduction**
Performance Conversations

**Interview**
SME Terry Gillen

**E-Learning:**
Performance Conversations

**or Video:**

1. What is a 'one-to-one'?
2. Between one-to-ones

**Webinar** One-to-one conversations

3. Preparing for a one-to-one
4. Running a one-to-one

**Webinar** Conversations

**Knowledge Check**
Performance Conversations

**Start**

# Learning Pathway
## Performance Conversations

**Blog** Soft skills training

3. Performance development vs career development
4. Appreciating development
5. Helping your manager discuss your development

**Webinar** Teamwork and Collaboration

**Blog** Home working tips for remote workers

**Knowledge Check**
Development Discussions

**Module Introduction**
Feedback

**E-Learning:**
Feedback

**or Video:**

1. Three styles of feedback
2. Asking for feedback about oneself

**Webinar**
Combining performing and learning

3. Third-party feedback
4. How to recieve feedback

**Webinar**
Compensating for lack of face-to-face communication with feedback

**Knowledge Check**
Feedback

**Module Introduction**
Development Discussions

**E-Learning:**
Talking through conflict

**or Video:**

1. Recognising the early warning signs of conflict
2. Preparing yourself for a conflict conversation

**Blog** 3 Reasons video is so effective at changing behaviour

3. Opening a conflict conversation
4. Handling conflict conversations
5. Unexpected conflict

**Infographic** Conversations

**Knowledge Check**
Talking through conflict

**Module Introduction**
Performance Management

**E-Learning:**
**Performance Reviews**

**or Video:**

1. Beyond the review meeting
2. Making a performance diagnosis
3. Preparing for a review

**Knowledge Check**
Performance Reviews

**E-Learning:**
**Praise and Criticism**

**or Video:**

1. Giving criticism
2. Sharing
3. Choosing your behaviour

**Knowledge Check**
Praise and Criticism

**E-Learning:**
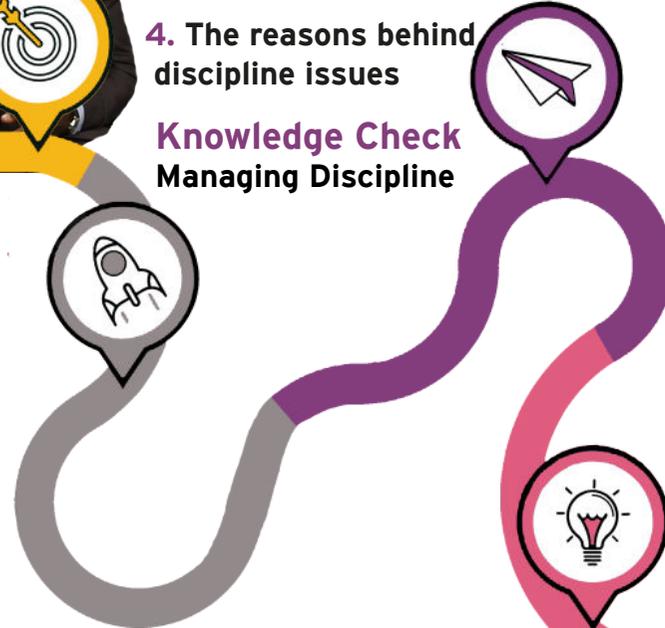**Managing Discipline**

**or Video:**

1. Discipline - check the facts
2. Managing problem behaviour
3. Solutions to discipline issues
4. The reasons behind discipline issues

**Knowledge Check**
Managing Discipline

**E-Learning:**
**Performance Review: Code Red**

**or Video:**

1. Performance Review: Code Red

**Knowledge Check**
Performance Review: Code Red

**Infographic**
Performance Review: Code Red

**E-Learning:**
**Performance Review:**
**Every Appraisee's Dream**

**or Video:**

1. Performance Review: Every Appraisee's Dream

**Knowledge Check**
Performance Review: Every Appraisee's Dream

**Webinar** Final Tips

**E-Learning:**
**Performance Review:**
**Every Appraisee's Nightmare**

1. Performance Review: Every Appraisee's Nightmare

**Knowledge Check**
Performance Review: Every Appraisee's Nightmare